

# Privacy and Security Policy



## **Privacy**

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I/We hereby give my/our consent and authorize that Chubb may collect, use, disclose, and/or process my/our personal data or information supplied to Chubb without further notification to me/us confidentially with its affiliated companies, third party service providers, business partners and/or other parties which may be sited outside of Singapore for considering my/our application(s) for any new insurance policies, administering policies taken out with Chubb, customer services and marketing and related activities, until Chubb receives my/our written instruction to the contrary. Upon my/our written request, Chubb shall, without charge, cease to use my/our personal information for purposes other than those directly related to my/our insurance policies. A copy of the Chubb's Personal Data Protection Policy can be found at [www.chubb.com/sg-privacy](http://www.chubb.com/sg-privacy)

I/We understand that I/We may write to Chubb's Data Privacy Officer at 138 Market Street #11-01 CapitaGreen, Singapore 048946 to withdraw my consent, for any request for access to and/or correction of any information supplied to Chubb, I/we also understand that Chubb may reserve the right to charge a reasonable fee to offset the administrative costs in complying with access requests.

## **Website Security**

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Purchasing Chubb Travel Insurance online is quick, easy, convenient and safe.

Chubb Travel Insurance makes every effort to maintain customer confidentiality when securing an online payment. This includes ensuring the security of your credit card details and other personal information. All of your personal information is encrypted as it travels over the Internet.

### **How we Secure your Payment Information when you Book Online**

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When you buy Chubb Travel Insurance over the Internet, your web browser connects with the website through an SSL ("Secure Sockets Layer"). SSL is an industry-standard protocol for encryption over the Internet.

When information is encrypted, it is scrambled between your computer and our server. The information is only unscrambled when it safely reaches us. It's fast and safe, and it ensures that your personal information cannot be read by anyone else.

However, as with any standard email, emails containing your personal data sent to or from Chubb Travel Insurance will travel in a non-encrypted format.

As you make a purchase we need to capture your personal details to go into the travel insurance policy. At this point the information is encrypted. You can tell this is happening as browsers will display a key or padlock at the bottom left corner of the screen.

### **Completing the Transaction**

When you send your personal details to us, none of the information is stored on the website, it is passed straight back to our secure servers, where it only exists as part of the record of your transaction.

### **Security Messages**

If you see a security message during the purchase process it's simply informing you that you are entering a secure area of the site. You will also see this message when you are disconnecting from our secure server, and moving into an open, public area of the site. At this point all of your personal information has been discarded - whether or not you actually completed a purchase. Your browser can be configured to display this message or not, as you choose.

**Chubb. Insured.<sup>SM</sup>**